

# Learning in practice

## Competency based medical training: review

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The competency approach has become prominent at most stages of undergraduate and postgraduate medical training in many countries. In the United Kingdom, for example, it forms part of the performance procedures of the General Medical Council (GMC),<sup>1</sup> underpins objectively structured clinical examinations (OSCEs) and records of in-training assessment (RITA), and has been advocated for the selection of registrars in general practice and interviews.<sup>2,3</sup> It has become central to the professional lives of all doctors and is treated as if it were a panacea—but there is little consensus among trainees, trainers, and committees on what this approach entails.

I aim to explore the origins and development of the competency approach, evaluate its current role in medical training, and discuss its strengths and limitations.

### The birth of the competency movement

The competency approach did not result directly from recent scandals of incompetent doctors. It originated from parallel developments in vocational training in many countries, such as the national qualifications framework in New Zealand, the national training board in Australia, the national skills standards initiative in the United States, and the national vocational qualifications (NVQs) in the United Kingdom.<sup>4</sup> This movement was driven largely by the political perceived need to make the national workforce more competitive in the global economy. For example, in Britain, the national vocational qualifications were developed as a set of standards each broken down into elements by which performance in the workplace can be assessed. This approach has since been adopted for training across other areas, particularly the technical and vocational fields.

How does competency based training work? The basic essential elements consist of functional analysis of the occupational roles, translation of these roles (“competencies”) into outcomes, and assessment of trainees’ progress in these outcomes on the basis of demonstrated performance. Progress is defined solely by the competencies achieved and not the underlying processes or time served in formal educational settings.<sup>5</sup> Assessments are based on a set of clearly defined outcomes so that all parties concerned, including assessors and trainees, can make reasonably objective judgments about whether or not each trainee has achieved them.<sup>6</sup> Potential benefits of this approach

### Summary points

The competency based approach consists of functional analysis of occupational roles, translation of these roles into outcomes, and assessment of trainees’ progress on the basis of their demonstrated performance of these outcomes

It has become dominant at most stages of medical training

Potential advantages include individualised flexible training, transparent standards, and increased public accountability

If applied inappropriately, it can result in demotivation, a focus on minimum acceptable standards, increased administrative burden and a reduction in the educational content

We should be cautious of applying the competency based approach universally unless robustly defined higher order competencies are available

include individualised flexible training and transparent standards.

This approach has attracted several criticisms. Firstly, functional analysis of occupational roles is problematic. It is difficult to identify a range of competencies that truly cover work roles in their broadest sense and to represent adequately the types of knowledge relevant to the competency identified.<sup>7,8</sup> Secondly, the assessment of competencies is by no means value free, and people who use it shape its meaning. Thirdly, the competency approach is based primarily on the behaviourist framework, which attempts to break down work roles into small discrete tasks. It ignores the connections between individual tasks and the meaning underlying each task. It therefore cannot represent the complex nature of situations in the real world. The danger is that these narrowly defined competencies will dominate the curriculum, which would not be suitable for learning in higher education.<sup>9</sup> The approach using checklists and passing or failing candidates is superficial and often proves demotivating, as it encourages trainees to do the right thing to pass rather than to think critically

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and excel. The parties concerned—trainees, employers, professional bodies, and the government—may have different views about which aspect of the occupation is regarded as the most important.<sup>10</sup> The process of developing competencies is at least partly political because it allows the government to influence what are included as important competencies and to allocate resources based on outcomes of performance.<sup>11 12</sup> A recent review of published evaluative studies of competency based training found an increase in administrative burden but no convincing beneficial effects on motivating students, work performance, or relevance to the needs of industry.<sup>11</sup>

### The rise of “holistic” varieties

As this behaviourist approach to learning would be even less appropriate for professions requiring complex skills, a range of broader competency approaches flourished. In 1991, the general national vocational qualifications, which include core skills such as numeracy, communication, and problem solving, were developed to supplement the NVQ framework, although doubts exist about whether such generic skills transferable to all context actually exist.<sup>9</sup> An integrated approach acknowledges competency as a complex combination of knowledge, attitudes, skills, and personal values.<sup>13</sup> A holistic approach takes into account the cultural and social context in assessing competence and focuses on how personal attributes are used to achieve outcomes in real life scenarios.<sup>14</sup> A competency of a higher order—meta-competency—has been used to describe the general ability to learn and apply competencies effectively in many different aspects of a person's activities.<sup>15</sup> These approaches attempt to make the competency based model less reductionist in nature.

### Current scene in medical training

Traditionally, the framework of medical training was time based, and students were assessed periodically to determine their grades. Equal weight was given to both process and outcome of learning. Emphasis was given to the understanding of basic concepts and principles, and skills were evaluated globally. Recently, competency based approaches have gradually taken over. Although the behaviourist approach may occasionally be used for training in areas where rigid protocols exist, such as the advanced life support course, holistic varieties of the competency based approach are used more widely. In Australia, criterion referenced procedures to set standards have been used to define and measure competency for the graduate entry medical programme.<sup>16</sup> In the United Kingdom, the Royal College of General Practitioners distinguishes between clinical competence (what doctors can do) and clinical performance (what doctors do do) and defines competencies as a combination of knowledge, skills, and attitudes which, when applied to a particular situation, lead to a given outcome. Competency based medical training is usually developed in four steps: determine what the appropriate competencies are, devise training programmes, devise appropriate assessment methods, and set minimum pass standards.



Competency based medical training is prominent in undergraduate medical education

Appropriate competencies can be determined in several ways, such as the GMC's *Good Medical Practice* for its performance procedures, postal questionnaire surveys of examiners and the committee of trainee members for the part 2 of the examination for membership of the Faculty of Public Health Medicine.<sup>17</sup> Competencies for general practitioners have been defined by using triangulation of results from focus groups with general practitioners, behavioural coding of general practitioners' consultations with patients, and interviews with patients.<sup>18</sup> There is little evidence, however, that addressing each of these competencies separately is a more effective form of training and assessments than the traditional global approach.

Based on the competency approach, the objective structured clinical examination using checklists and standardised patients was initially thought to be more reliable and objective and gradually replaced the traditional long case. A recent review has found, however, that, for equal testing time, it is slightly less reliable than the long case.<sup>19</sup> Several possible reasons for this surprising finding were given: standardisation of what happens within a case does not eliminate the variability of performance across clinical problems, and the use of ratings in long cases may achieve higher reliability than checklists. Perhaps another reason is that checklists including attributes such as attitudes and personal values may achieve lower reliability than behavioural outcomes. If this were the case, the exclusive focus on outputs that is often perceived to be the key advantage of the competency based approach does not necessarily result in objective and reliable assessments. In their summary assessments, general practice registrars need to submit a video of seven consultations to demonstrate each prescribed competency at least four times. Some candidates find such an exercise exceedingly time consuming and think that it might hinder other educational opportunities and enjoyment of general practice.<sup>20</sup>

Leading royal colleges set criterion referenced minimum pass standards by a panel agreeing on the probable scores of borderline candidates for both the written examinations and the objective structured clinical examination.<sup>21 22</sup> Although these procedures can be used to set standards for excellence, they currently tend to focus on the minimum acceptable

standards. In other examinations and assessments, the pass standards may be more arbitrary.

Other issues are important. Firstly, a key advantage of the competency approach is its focus on competencies achieved rather than time served, so that trainees can progress at their own pace. But the training period for undergraduate and postgraduate medical training is currently fixed. Secondly, the competency approach ignores the learning process, although the process is important for lifelong learning. Thirdly, with the focus of the competency approach on skills and attitudes rather than a solid understanding of the basic concepts and principles, the risk is that “medical education” may give way to “medical training.”

## An evaluation

Compared with the traditional approach, the competency based approach potentially leads to individualised flexible training, transparent standards, and increased public accountability. If applied inappropriately, it can also result in demotivation, focus on minimum acceptable standards, increased administrative burden, and a reduction in the educational content. Higher order competencies need to be defined and developed more robustly. We should be cautious of adopting the competency based approach universally across stages of medical training for which well defined and validated competencies are unavailable. After all, it is just one of many potentially useful approaches that may have a role at various stages of the educational progress.

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## Commentary: The baby is thrown out with the bathwater

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Controversy over the competency based approach to professional education centres on a lack of consensus over what the term means.<sup>1</sup>

Leung casts doubt on the value of the competency based approach. He takes a narrow view, dismissing work which develops the concept to reflect the complexity of professional practice. Leung ignores evidence and consensus that knowledge driven traditional models of professional training fail to meet the demands of daily practice.<sup>2,3</sup>

“Competency” describes what a doctor should be capable of doing, and Leung is correct that education focused entirely on narrow definitions of competencies has limitations for professionals. Reflective practice is ignored by reducing professional practice to an exhaustive list of competencies.<sup>4</sup>

Both traditional medical teaching and the reductionist approach to competence assume that medical education is only about teaching doctors to solve predictable problems. Professional practice requires an education which recognises that patients are treated as individuals. Clinical problems are personal and unique. To solve them, we make informed, but ultimately value based, judgments that are founded on intelligent reflection on previous experience (expertise).

Analysis of the ability of professionals to choose, develop, and adapt abilities for different situations bridges the gap between traditional or reductionist approaches and the realities of practice. Leung dismisses a significant body of work on assessment of these “higher order competencies” or “meta-competencies.”

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Miller described a four stage hierarchy of competencies, starting with “knowledge,” progressing through “know how” and “show how” (competence), and culminating in “does” (performance).<sup>5</sup> Performance depends on the context in which a doctor works as well as his or her abilities.

Unlike Leung, I think that most professional bodies recognise this hierarchy of professional competence. Methods of assessment change as doctors progress. Certification of medical students and junior trainees is like a driving licence. The minimum that a doctor must be able to do before he or she can move on to the next stage of professional practice and training is specified. Knowledge and competencies are emphasised, but flexibility in thought and action is required.<sup>2</sup> Certification of senior trainees and reaccreditation of established practitioners focuses on performance. Attempts to define competencies and meta-competencies across the scope of professional practice are likely to be impossible. Thus, assessment makes use of portfolios, peer and self assessment, and clinical outcomes.<sup>6</sup>

Leung’s misgivings about competency based education represent one end of a spectrum of views about the extent to which the term includes concepts of competency, meta-competency, and performance. Some argue that the constructivist nature of meta-competency cannot be reconciled to the reductionist industrial origins of the term “competency.”<sup>1</sup> Others argue that competency based approaches include elements of all these concepts. It is not surprising that evidence for benefits of the “competency based approach” is hard to find, and disagreement exists over

what the terms actually mean. Even so, a recent systematic review found studies showing improved performance by doctors and safety of patients from residents who had attended courses based on competencies.<sup>7,8</sup>

In practice, terms are less important than what we do with the concepts that they represent. Several issues are clear. Traditional models of medical education have been found wanting. A sophisticated model of professional education is required that recognises both basic standards and continuing professional development. The best methods of teaching and assessing these components of daily clinical practice need to be established. A fruitless debate about the meaning of “competency based education” is likely to detract from these, the real challenges of the next decade.

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## Goodness and the good doctor

Philosophers since Plato have wondered what goodness is, but what does the term mean when ascribed to doctors? Notice that if I call Dr Jones a good doctor I am not saying that Jones is a doctor who also happens to be good. I am saying that as a doctor Jones is good—good by the standards for judging doctors. In this respect, calling something good is like calling something big or small. A small boil is usually larger than a large pimple. The boil is small relative to the average size for boils.

Thus the good doctor does not have all the same attributes of, say, the good soldier. Indeed, we can speak of a “good X” when the X in question is highly undesirable. A good burglar is one who carries out burglaries efficiently, knowing what is worth stealing and avoiding getting caught.

Good doctors are, no doubt, highly skilled, beneficent, truthful, and polite. At the same time, most of these characteristics belong to any good person. Hence we are led to ask what the relation is between being a good doctor and being a good person. Can a good doctor be a bad person?

We should certainly expect some connection between personal and professional virtues. Beneficence and justice are virtues both in medicine and in life generally. At the same time, a doctor with significant character flaws may still be a perfectly good doctor, if she does not display these traits to her patients. Thus to be a good doctor you do not need, in all respects, to be a good person.

Though this helps us to pick out good doctors, it doesn’t address deeper questions about what their

goodness essentially is. Many philosophers believe in a “fact-value distinction.” Thus to say a doctor is good does not literally mean that he is conscientious, etc. So what then is goodness? Some people believe it is an objective property, while others believe we merely project our attitudes onto the world. On this view, to call a doctor good is not to attribute a property to him or her—it is only to express approval.

However, most people care about certain things and care that others should care about them too. In particular, we care that doctors should be honest, beneficent, and competent. The controversial nature of goodness does not deter most of us from making moral judgments. Indeed, to do so is part of our nature and bound up with our happiness.

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We welcome articles of up to 600 words on topics such as *A memorable patient, A paper that changed my practice, My most unfortunate mistake*, or any other piece conveying instruction, pathos, or humour. If possible the article should be supplied on a disk. Permission is needed from the patient or a relative if an identifiable patient is referred to. We also welcome contributions for “Endpieces,” consisting of quotations of up to 80 words (but most are considerably shorter) from any source, ancient or modern, which have appealed to the reader.