Reliability of league tables of in vitro fertilisation clinics: retrospective analysis of live birth rates

E Clare Marshall, David J Spiegelhalter

Abstract

Objective: To determine to what extent institutions carrying out in vitro fertilisation can reasonably be ranked according to their live birth rates.

Design: Retrospective analysis of prospectively collected data on live birth rate after in vitro fertilisation.

Setting: 52 clinics in the United Kingdom carrying out in vitro fertilisation over the period April 1994 to March 1995.

Main outcome measure: Estimated adjusted live birth rate for each clinic; their rank and its associated uncertainty.

Results: There were substantial and significant differences between the live birth rates of the clinics. There was great uncertainty, however, concerning the true ranks, particularly for the smaller clinics. Only one clinic could be confidently ranked in the bottom quarter according to this measure of performance. Many centres had substantial changes in rank between years, even though their live birth rate did not change significantly.

Conclusions: Even when there are substantial differences between institutions, ranks are extremely unreliable statistical summaries of performance and change in performance, particularly for smaller institutions. Any performance indicator should always be associated with a measure of sampling variability.

Introduction

There is increasing use of performance indicators in health care which may measure aspects of the process of care, outcomes for health authorities and trusts, and even the mortality for individual named surgeons. Interest is expressed by various audiences, including politicians, purchasers, providers, clinicians, and patients. Doubts have been expressed both about the use of such indicators as a basis of any assessment of the “quality” of an institution and about the statistical methods used to obtain performance estimates adjusted for case mix. This paper focuses on one particular aspect of the reporting of such data—the comparison and explicit ranking of institutions. Although this is generally avoided by those responsible for the assessment exercise, the media almost inevitably publish “league tables” of performance, and anecdotal reports suggest individual institutions take considerable interest in their rank. This mirrors the response of public and media to publication of school examination results, a point emphasised in recent collaborations between educational and medical statisticians.

We have illustrated these issues by using publicly available data on the success rates of clinics providing in vitro fertilisation. The clinics are easily ranked on the basis of their results, but from a statistical perspective the rank has sampling error in the same way as any other measured quantity based on the limited number of treatments given in each clinic. Recent developments in computer intensive statistical techniques can be used to place uncertainty intervals around the rank given to each institution. We then can judge to what extent any firm inferences regarding relative performance can be drawn from these ranks and to what extent change in rank is indicative of change in performance.

Methods

Data

The Human Fertilisation and Embryology Authority has a responsibility to monitor clinics in the United Kingdom licensed to carry out donor insemination and in vitro fertilisation. As part of their annual publication the authority gives for each clinic an adjusted live birth rate (%) which is used to place uncertainty intervals around the rank of the clinic. The clinics are easily ranked on the basis of their adjusted live birth rate. Recent reports suggest that these ranks may be considered indicative of any underlying “true” rank, particularly for the smaller clinics. Only one clinic could be confidently ranked in the bottom quarter according to this measure of performance. Many centres had substantial changes in rank between years, even though their adjusted live birth rate did not change significantly.

Conclusions:

There was great uncertainty, however, concerning the true ranks, particularly for the smaller clinics. Only one clinic could be confidently ranked in the bottom quarter according to this measure of performance. Many centres had substantial changes in rank between years, even though their adjusted live birth rate did not change significantly.

Fig 1 Estimates and 95% confidence intervals for adjusted live birth rate in each clinic. Estimated adjusted live birth rate for each clinic given in brackets with number of treatment cycles started. Vertical dotted line represents national average of 14%.
adjusted live birth rate per treatment cycle started, where the adjustment is intended to take account of the mix of patients treated by the clinic by using factors such as age, cause of infertility, number of previous treatment cycles, and so on. The analysis is based on a logistic regression analysis of all in vitro fertilisation treatments given in the United Kingdom in the relevant year, which also provides a 95% confidence interval for each adjusted live birth rate.

**Results**

In July 1996 the Human Fertilisation and Embryology Authority reported on 25,730 in vitro fertilisation treatments carried out in 52 clinics over the period from April 1994 to March 1995, providing data on live births up to December 1995. An overall live birth rate of 14.5% was found. Figure 1 shows the estimated adjusted live birth rate for each of the 52 clinics, together with the associated 95% confidence interval as provided in the published report. The dotted vertical line represents the national average. A common procedure is to identify a particular institution for further review if the interval surrounding their estimate of performance does not include the national average. Under this rationale 18 clinics would be picked out: eight for having "significantly" low adjusted live birth (success) rates and 10 for having "significantly" high success rates.

Figure 2 shows the point estimates and 95% confidence intervals for the ranks associated with these success rates (the higher the rank the better). The intervals are generally wide, illustrating the great uncertainty associated with the ranks. The 18 "significantly" outlying clinics can all be confidently placed in either the top or bottom half of the table, although we can conclude that only one clinic is in the lower quarter and five are in the upper quarter.

The influence of sample size is clear: King's College Hospital (1453 treatments) is ranked fifth from the bottom and is the only clinic that can confidently be placed in the bottom quarter, whereas Southmead General Hospital, sixth from the top with a success rate of 21.3% on only 82 treatments, cannot even be confidently placed in the top half.

For clinics placed in the middle the rankings are particularly unreliable, even if the clinics have carried out a large number of treatments. Bourne Hall is ranked 29th from the bottom with 14.1% success rate from 1315 treatments, but the "true" rank has a 95% confidence interval ranging from 15th to 36th from the bottom.

Figure 3 shows the change in adjusted live birth rate between two successive years, with its associated 95% confidence interval. A comparison of these intervals with the line of "no change" shows that three clinics have significantly declined and two have improved. Substantial changes in rank are not necessarily indicative of convincing change in performance: with only two exceptions, changes in rank of up to 23 places are not associated with a significant improvement or
decline in adjusted live birth rate. For example, Sheffield Fertility Centre’s adjusted live birth rate had a non-significant fall of 4.2% but led to a drop of 22 places in the rankings. The three clinics that rose or fell by more than 23 places, however, could be confidently said to have changed performance.

The rank correlation between the rankings in the two years was 0.65 ($P < 0.001$), showing a reasonably strong consistency in the order.

**Discussion**

In their recent commentary on the Pennsylvania system for publishing mortalities for coronary artery bypass grafts specific to individual surgeons, Schneider and Epstein identified three major problems associated with such performance indicators: inadequate adjustment for pre-existing risk, manipulation of data, and the concentration on a single outcome measure such as mortality. All these are vital points. The Human Fertilisation and Embryology Authority system has been criticised by Professor Robert Winston for insufficient adjustment for risk, although they are careful to emphasise that “live birth rates only rarely obtainable, particularly for smaller institutions.”

Even if all these considerations were taken care of, however, the basic issue of statistical variability remains an essential and often underplayed aspect of the reporting and interpretation of performance indicators. An extreme example is BUPA Hospital in Norwich, which was identified in the *BMJ* as having the worst performance in 1993-4 with no live births, but this was based on only 22 treatments. The Human Fertilisation and Embryology Authority follows the good example set by the New York State Department of Health and the Scottish Office in attempting to adjust for risk factors and in providing confidence intervals for the main outcome measure. Nevertheless, it is clear that any attempt at using ranks either to compare clinics or summarise change over time may be seriously misleading even when, as in this example, there are substantial differences between institutions. This is only to be expected as most institutions have overlapping intervals and hence precision in ranking is rarely obtainable, particularly for smaller institutions. The strength of recent statistical developments is to quantify this lack of precision and hence emphasise the caution with which any “league tables” must be treated.

Our message is not intended to be entirely negative. Schneider and Epstein argue that simplistic reliance on performance indicators can lead to defensive medicine in which higher risk patients may suffer. Perhaps additional statistical analysis would help to avoid this unintended consequence of what should be an open and honest appraisal of outcomes.

Contributors: ECM and DJS jointly developed the ideas, carried out the computations, and wrote the paper. They are both guarantors of the study.

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Conflict of interest: None.

**Appendix**

**Simulation methods for obtaining intervals for ranks**

We shall illustrate the principles of the simulation method through a simple example. Suppose we observe just three clinics, labelled A, B, and C, which, respectively, have success rates (with 95% confidence intervals) of 4% (3% to 5%), 5% (3% to 7%), and 6% (3% to 10%). The relative plausibility of the underlying true success rate for each clinic might be represented by an approximate normal distribution as on the left of the figure—for example, the distribution for clinic A has a mean of 4% and an SD of 0.5%. These distributions
left: distributions showing relative probability of possible true values for success rate of three fictional clinics. Right: distributions showing relative probability of possible true ranks of three clinics—these distributions are obtained empirically by successively sampling from distributions on left and ranking results.

Plausible success rates for three clinics, as simulated from distributions shown in figure. These simulated rates are then ranked and those ranks recorded. Empirical proportions based on 10,000 iterations are shown in figure as estimates of probabilities of "true rank" of each clinic.

<table>
<thead>
<tr>
<th>Clinic</th>
<th>Simulated success rate</th>
<th>Simulated rank</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clinic A</td>
<td>4.69 6.36 7.85 1 2 3</td>
<td></td>
</tr>
<tr>
<td>Clinic B</td>
<td>4.01 5.71 5.90 1 3 2</td>
<td></td>
</tr>
<tr>
<td>Clinic C</td>
<td>3.82 3.84 5.46 1 2 3</td>
<td></td>
</tr>
</tbody>
</table>

approximation formulas as it easily handles varying numbers of cases per clinic. In more complex statistical models it is necessary to use a more sophisticated method known as the Markov chain Monte Carlo (MCMC); this could, for example, take account of the clinics sharing some common source of uncertainty, such as the true extent to which success rates should be adjusted for age. Modern computer power has meant that Markov chain Monte Carlo methods are now feasible for increasingly large problems and are starting to have a dramatic effect on the practice of statistics in difficult contexts. Recent published medical examples focus on challenging issues such as temporal models for changes in childhood immunity, allowing for measurement error in epidemiological studies, spatial variation in mosquitoes in malarial areas, and in meta-analysis of the effects of environmental tobacco smoke.

The simulations were performed with the BUGS software, although similar analyses could be carried out with other statistical packages and possibly even with more advanced spreadsheet programs.

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Commentary: How robust are rankings? The implications of confidence intervals

Colin Sanderson, Martin McKee

Even if data were immaculate and risk adjustment perfect, performance indicators based on the numbers of “outcome events” commonly found in NHS institutions would still be vulnerable to the play of chance. Provision of confidence intervals draws attention to this. The authors of this paper have derived confidence intervals for performance rankings and show that league tables suffer from similar problems. The implication is that in 1993-4 the success rate of the in vitro fertilisation clinic at Bourne Hall, with a substantial 1315 treatment cycles, could actually be anywhere between 15th and 36th out of the 52 clinics examined. Newham General, with only 68 cycles, is ranked near the middle, but its place is consistent with a “true” rank of anywhere between 3rd from the bottom and 3rd from the top.

The technical interest of this paper lies in the method used to calculate these 95% confidence intervals for ranks. This was done by a process known as the Monte Carlo technique—the use of sampling experiments based on random numbers. This technique was originally developed by mathematicians interested in “random walks,” legendarilly characterised as how far will the drunk be from the lamppost after a given number of irregular zigzags. It was taken up by physicists, and by operational researchers investigating complex queuing systems. Now its use by statisticians, as a way of deriving confidence intervals when they are not available from theory, is on the increase.

How was the technique used here? The starting point is that the success rate observed for clinic X is consistent with a range of “underlying” values, some more plausible than others. The relative plausibility of each value is characterised by a distribution. A random number is then used to “sample” from this distribution, and the resulting value is clinic X’s “simulated” underlying success rate. Repeating this for all the other clinics provides a set of simulated success rates and hence a simulated ranking for each clinic. The process is repeated with a second set of random numbers, generating a new set of ranks, and repeated again a large number of times. A distribution of plausible “underlying” ranks for each clinic is gradually built up, from which confidence intervals can be derived.

Why use league tables at all? The main advantage is that they are easy to read. One can see at a glance who is at the top and who is at the bottom. But if the information is both high impact and misleading, poor decisions are made and the source loses credibility. If tables are to be published it may well be better to order the entries on some other basis than indicated performance—geography or case mix perhaps. Each row should include the institutional indicator or the rate in question, the rate adjusted for case mix if the methods are available, and prominent confidence intervals. The inevitable public interest in league position could be dealt with by including ranks for a number of recent years, to give a rough but ready indication of their instability.

Underperforming doctors: a postal survey of the Northern Deanery

George Taylor

Abstract

Objectives: To discover the perceived size of pool of doctors considered to be underperforming in general practice in the Northern Deanery and to discover whether these perceptions are based on formal assessments.

Design: Postal questionnaire.

Setting: Area covered by the Northern Deanery.

Subjects: Seven health authority directors of primary care, seven secretaries of local medical committees, and 14 chief officers of community health councils.

Results: The response rate was 100% for directors of primary care and secretaries of local medical committees and, after one reminder, 92% for chief officers of community health councils. Numbers of doctors perceived to be underperforming ranged from none to over 15 in different health authority areas. Main areas for concern were communication skills, clinical skills, and management skills. Patients’ representatives were concerned about lack of power of patients and health authorities and doctors’ lack of accountability. Health authorities were concerned about lack of power, identification of underperforming doctors, and doctors’ professional loyalty. Local medical committees were concerned about the problem of identifying underperformance. A number of methods were used for identification, and there was no common method applied.

Conclusions: The number of doctors thought to be underperforming was small. Work still needs to be done on developing tools that can be used in everyday practice to enable doctors to confirm for themselves, their colleagues, and their patients that they are providing an adequate level of care.