Hospital medical staffing and vocational guidance: teaching hospital juniors' views

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The document *Hospital Medical Staffing: Achieving a Balance*, issued jointly by the Department of Health and Social Security and the Joint Consultants Committee in July 1986, proposes a series of measures aimed at bringing the hospital medical staffing structure into balance over the next 10 years.¹ This initiative has been endorsed by the Central Committee for Hospital Medical Services and the Hospital Junior Staff Committee. If the proposals are agreed implementation will start on 1 January 1987 and will result in major changes to the junior hospital doctors' career structure.

This study reports the views on the proposals of junior hospital medical staff working in a teaching district. As the document suggests that all senior house officers should receive formal career counselling the extent of previous vocational guidance received by junior doctors and their opinions on who should be responsible for this in the future was also assessed.

Method

A postal questionnaire and a photocopy of the proposals were sent to all 298 junior hospital doctors believed to be working in the Leeds Western Health Authority, their names, specialties, grades, and hospital addresses having been obtained from medical personnel. Doctors were asked to complete the questionnaire anonymously. The initial communication was sent out on 14 August 1986, followed by three reminders, and by 15 September 1986, 189 doctors (142 men and 47 women) had responded. Questions not answered on the returned questionnaires were classified, where possible, as "Don't know."

Results

The characteristics of the respondents are shown in table I. A majority were men, married, registrars or senior registrars, United Kingdom graduates, qualified for more than five years, intending to remain in hospital work, had a postgraduate qualification, and had not previously read the document *Hospital Medical Staffing: Achieving a Balance*. Response rates were lower in women and in house officers and senior house officers compared with registrars and senior registrars. Response rates by specialty varied from 27% in accident and emergency to 86% in psychiatry.

Table II shows the responses of junior doctors to the medical staffing proposals and related questions. A majority of doctors accepted the overall package but over a quarter were undecided. The proposals for senior house officers were acceptable, although respondents were evenly divided over agreement to undertake research at this level. There was general satisfaction with the regional registrar proposals but a large majority were in favour of part time regional registrar posts for doctors with domestic commitments. A majority were dissatisfied that United Kingdom graduates would not be able to apply for district registrar posts. A bare majority were agreeable to the establishment of the new non-training intermediate level service post, but most were not themselves prepared to work permanently in such a grade.

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TABLE I—Characteristics of the respondents in Nos and percentage.*

	No (%)		No (%)
Sex		Postgraduate qualifications (Membership or fellowship)	
Male	142 (75)	None	53 (28)
Female	47 (25)	Part I	41 (22)
Marital status		Part II	95 (50)
Single	74 (39)	Response rate by grade	
Married	110 (58)	House officer	46
Other	5 (3)	Senior house officer	45
Grade		Registrar	69
House officer	19 (10)	Senior registrar	82
Senior house officer	40 (21)	Response rate by specialty	
Registrar	63 (33)	Psychiatry	18/21 (86)
Senior registrar	65 (35)	Anaesthetics	18/23 (78)
Unknown	2 (1)	Medicine	62/84 (74)
Country of graduation		Radiology	10/14 (71)
UK graduate	177 (94)	Paediatrics	7/11 (64)
Overseas graduate	12 (6)	Pathology	15/27 (56)
Years since qualification		Radiotherapy/oncology	9/16 (56)
Under 1	20 (10)	Surgery	41/78 (53)
1-3	27 (14)	Obstetrics and gynaecology	5/12 (42)
3-5	36 (19)	Accident and emergency	3/11 (27)
5-10	73 (39)	Unknown	1
10+	33 (18)	Previously read the document <i>Hospital Medical Staffing: Achieving a Balance</i>	
Intending to remain in hospital work		Yes	68 (36)
Yes	157 (82)	No	121 (64)
No	16 (9)		
Do not know	16 (9)		

* Where two figures are given the first is the actual No of respondents and the second the total No in the specialty.

Most accepted the consultant proposals but almost half the respondents thought that the status of consultants would be reduced as a result (47%). Seventy seven (41%) thought that the proposals would have no effect; nine (5%) thought that consultants' status would be enhanced; and 13 (7%) were undecided. Over a quarter of junior doctors said that they would be prepared to participate in a first on call rota as a newly appointed consultant, and two thirds said that they would be prepared to undertake night work.

Only a minority believed that the implementation of the integrated medical staffing proposals would improve patient care, but a majority thought that junior doctor training would be improved.

The career preferences and vocational guidance responses of the respondents are summarised in table III. Most doctors were working in a specialty of first choice, but a majority said that they were willing to change specialty if they failed to make progress. Almost half had never received vocational guidance, and nearly two thirds wanted career counselling throughout their junior medical career. A consultant in the individual's chosen specialty and a panel of consultants were considered to be the most appropriate persons to give vocational guidance.

Discussion

As a result of the short time scale for comment on the proposals the survey was necessarily conducted over four weeks during the holiday season. It was also a time when many junior hospital doctors had recently changed posts and were likely to be preoccupied with their new jobs. The anonymity of the replies, designed to allow the junior doctor complete freedom to express his or her views, precluded personal follow up of the non-respondents and inevitably reduced our response rate. Also, disappointing response rates are generally obtained from anonymous surveys of junior doctors.² Better results are obtained when particular cohorts of medical staff

are studied.³ In these circumstances the response rate of 63.4% in this study is satisfactory. As Leeds West is a teaching district these results may not, however, be representative of the views of junior hospital doctors working in non-teaching districts.

A majority of the respondents in this survey accepted the overall manpower initiative but with some reservations.

Our results suggest that the concept of the district registrar and the intermediate level service grade posts may need to be modified before they become credible to most junior medical staff; some provision for part time training at the regional registrar grade and extra provision for research posts in teaching districts may also be required.

CONCERN OF RESPONDENTS

Respondents were encouraged to write down their comments at the end of the questionnaire, and these frequently echoed the same themes. Concern was expressed that the proposals were not sufficiently comprehensive to solve the medical manpower problems of the National Health Service. Some were concerned that the registrar bottleneck would merely be moved down to senior house officer level, where junior doctors intending to become hospital consultants would be expected to do research despite their limited clinical experience in addition to studying for postgraduate qualifications. There was some disappointment that the proposals ignored the needs of vocational training of general practitioners and academic staff. Some were pessimistic that the measures by themselves would lead to an improvement in the standards of medical care in the United Kingdom.

Some junior medical staff (and consultants) seem to be confused about the relationship of the present senior house officer and

TABLE III—Career preferences and vocational guidance responses

	No (%)	No (%)
Working in specialty of first choice		
Yes	162 (86)	
No	27 (14)	
Intention to remain in this specialty		
Yes	140 (74)	
No	31 (16)	
Do not know	18 (10)	
Willingness to change specialty if failure to make progress in current specialty		
Yes	100 (53)	
No	74 (39)	
Do not know	15 (8)	
Previous receipt of vocational guidance at the following grades:		
Undergraduate	41 (22)	
House officer	22 (12)	
Senior house officer	41 (22)	
Registrar	41 (22)	
Senior registrar	10 (5)	
Never	88 (47)	
When should vocational guidance be given?		
Undergraduate	36 (19)	
House officer	41 (22)	
Senior house officer	38 (20)	
Registrar	15 (8)	
Senior registrar	3 (2)	
At all grades	119 (63)	
Never	3 (2)	
Who is best able to give vocational guidance?		
A consultant in chosen specialty	85 (45)	
A panel of consultants	63 (33)	
Postgraduate dean	39 (21)	
Present consultant	36 (19)	
Regional adviser	33 (18)	
Clinical tutor	31 (16)	
Academic staff	14 (7)	
Medical personnel	9 (5)	
Dean of medical school	6 (3)	
District medical officer	0 (0)	
None of these	3 (2)	

registrar posts to the proposed new posts of the same name; adoption of different titles for these training grades might help to resolve this ambiguity. Fears were also expressed that the failure of the royal colleges to approve training in non-teaching health districts would thwart the proposal to allow at least one regional registrar post in each of the acute specialties in each district.

The finding that almost half the respondents, including many with postgraduate qualifications, had never received vocational guidance is surprising, but there are no grounds to think that junior doctors working in Leeds West are unusual in this respect.

Career counselling is far too important to be left to the postgraduate stage, and a more dynamic approach to vocational guidance is required at the undergraduate level. This requires the development of existing departments of postgraduate medical education and an extension of their role and influence into the undergraduate curriculum, thus allowing medical students to be exposed to a much wider range of career possibilities than is currently the case. The present oversubscription of the acute specialties of medicine and surgery does not necessarily indicate the innate unpopularity of other specialties but may reflect current medical school selection procedures and undergraduate training. The wide variation in the career preferences of newly qualified doctors for individual specialties at different medical schools throughout the United Kingdom supports this argument.⁴

Similarly, a more positive approach to vocational guidance at the postgraduate stage is needed. It is clear from our study that many junior doctors are willing to change specialty if necessary, so that the proposal to give all senior house officers formal career counselling shortly after entry into the grade and regularly thereafter is a logical development.

Finally, who should give this vocational guidance? Only one fifth of respondents considered that their present consultant was best able to give advice; another consultant in the junior doctors' specialty was the most popular choice.

Whatever arrangements are made to give career counselling, and this may vary from place to place, the postgraduate tutor or similar figure in each health district could, with a suitable interest, time, and training, have a useful coordinating and counselling role in conjunction with the regional postgraduate dean.

We should like to thank the doctors who completed the questionnaire and Mrs Jean Arundale for secretarial help.

References

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TABLE II—Responses to staffing proposals and related questions

	No (%)		
	Yes	No	Do not know
Acceptance of overall proposals	96 (51)	41 (22)	52 (27)
SHO proposals			
Accept the idea:			
of remaining at the proposed SHO grade for a longer time, with appropriate remuneration	140 (74)	33 (18)	16 (8)
that general professional training be completed at the SHO level	152 (81)	27 (14)	10 (5)
of undertaking research at SHO level	87 (46)	84 (44)	18 (10)
of retraining in another specialty at the new SHO level, if advised	143 (76)	24 (13)	22 (11)
Registrar proposals			
Satisfied with the proposed regional registrar post	161 (85)	17 (9)	11 (6)
Satisfied with the idea of:			
increased competition for regional registrar posts	84 (44)	66 (35)	39 (21)
the eventual merging of the present registrar and senior registrar posts into regional registrar posts	111 (59)	56 (30)	22 (11)
contracts for regional registrar posts being held at region	113 (60)	21 (11)	55 (29)
regional registrar rotation to non-teaching districts	177 (94)	6 (3)	6 (3)
Should there be part time regional registrar posts?	151 (80)	36 (19)	2 (1)
Satisfied that UK graduates will be unable to apply for district registrar posts	32 (17)	129 (68)	28 (15)
Intermediate level service grade proposals			
Satisfied with the idea of:			
the new non-training intermediate level service grade	86 (45)	79 (42)	24 (13)
working permanently in such a grade	38 (20)	124 (66)	27 (14)
working in this grade on a sessional basis	91 (48)	70 (37)	28 (15)
working for the responsible consultant in this grade	66 (35)	81 (43)	42 (22)
Consultant proposals as they might affect current junior medical staff			
Satisfied with the proposed expansion of consultant posts with fewer junior staff	107 (57)	53 (28)	29 (15)
As a newly appointed consultant under the proposed arrangements, agreeable to:			
being included in a first on-call rota	53 (28)	117 (62)	19 (10)
undertaking night work	124 (66)	42 (22)	23 (12)
working without a senior registrar	155 (82)	14 (7)	20 (11)
working without a registrar	64 (34)	99 (52)	26 (14)
being responsible for the direct supervision and training of junior medical staff	174 (92)	2 (1)	13 (7)
Effect of proposals on patient care and junior doctor training			
Improve patient care	48 (25)	73 (39)	68 (36)
Improve junior doctor training	80 (42)	54 (29)	55 (29)
Reduce the length of junior doctor training	32 (17)	101 (53)	56 (30)