GREAT PLACE TO WORK

‘Our thoughts and imagination are the only real limits to our possibilities’

Orison Swett Marden
2020/21 Highlights

- Underlying Turnover of £13.2 million
- Further development of risk management and governance effectiveness
- Good engagement with partner organisations and proposition development to continue succeeding in a complex primary care environment
- After a passionate start of this Super-Partnership in 2019, a positive outlook awaits us
- The recent service delivery performance, and the health of our balance sheet, gives us the confidence to continue to push forward our vision
- A locality wide first-contact musculoskeletal service developed and delivered
- A central Pharmacy Team that now consists of Pharmacists and Pharmacy Technicians
- Rolled out social prescribing to all Practices within the Primary Care Network
- Worked with the Clinical Commissioning Group to create the High Impact Users project in collaboration with the Red Cross
- Created a secure future for Graham Road Surgery and Horizon Health Centre
- A COVID-19 Vaccination Centre which has delivered circa 140,000 vaccinations, including meeting the needs of 1700 care home patients in 72 homes (twice)
- A clinical leadership team to support clinical ambitions

Useful Websites:

- Our website
  https://www.pierhealth.co.uk/
- BNSSG website
  https://bnssgccg.nhs.uk/
- Riverbank Vaccination Centre Website
  https://www.pierhealthcovidvaccination.info/
Background

Pier Health Group was established with the goal of delivering the very best in healthcare across Weston-Super-Mare, Worle and Surrounding Villages within the North Somerset area.

Having united various GP Practices, Pier Health Group is committed to transforming Healthcare for over 100,000 patients, primarily by working together to share knowledge, skills and resources. We are privileged enough to be a PCN as well as a Superpartnership. We all appreciate that historically, traditional models of General Practice have not served Weston-Super-Mare, Worle and Surrounding Villages effectively.

Pier Health Group realised that a new approach was needed to allow collaborative, consistent and resilient General Practice. Designed under a ‘coalition of the willing’ template, we recognised the need for ‘compelling offers’ to deliver the best in healthcare across our locality.

We have the luxury of being a Superpartnership as well as Primary Care Network, and feel we are in the right place to deliver transformative care.

PCN Key Facts

- Registered Population January 2021: 94,308
- Weighted Population January 2021: 101,709
- 7 practices, 8 sites, and Riverbank Vaccination Centre
- We have a couple newer Practices due in the next few years.
As we work towards a greater Integrated Care Partnership (ICP), we are keen to meet any GPs who would love to explore their portfolio careers. Pier Health Group is committed to helping you explore your personal interests and skills, and how these might benefit our local community, with the ultimate aim of providing the best service possible for our patients.

These fantastic new roles are aimed at you! We can offer any roles for any sessions per week, at any of our Practices, chosen by you, the individual. While there exist opportunities for traditional partnership and salaried roles within Pier Health for those who want them, we also recognise that the workforce is changing and so is the environment in which we work.

Also on the table is an opportunity for GP educators with a proven track record in education, training, and workforce development. This would suit individuals who not only want to lead education and training within one Practice but can work with others across Pier Health to accelerate our vision of becoming a training academy.

Our goal is to develop our own workforce for the future through innovative solutions.

There would be an opportunity to work across the local health and social care system.

We have great opportunities for GPs with a special interest in mental health and a passion to see real change in this sphere. There is a systemwide focus on a change in procurement of community mental health. This will represent a once in a generation opportunity to work with our local partners to reshape our mental health offer in Weston-Super-Mare, Worle, and Surrounding Villages, making it fit for purpose to serve a population with diverse and challenging health needs.

Working with SevernSide Integrated Urgent Care, we would love to hear from individuals who would be keen to work in a fusion of in-and-out of hours experience. This in turn helps us to elevate our place-based care approach within our community. SevernSide is a 24/7 NHS Urgent Care Service which combines NHS 111 and the Out of Hours service and allows patients to speak to a clinician when they urgently need to after their own GP Practice is closed. They serve the population across, Bristol, North Somerset and South Gloucestershire.
Pier Health
Frailty GP Opportunities:
We have developed a nationally recognised Care Home Hub for Ageing Well, and we are keen to meet individuals who have a passion, special interest, and shared/lived experience within this space.

The intent of the Care Home Hub is to alleviate some of the daily pressures experienced in our local Hospitals, and has been eased through a cohesive, collaborative and integrated partnership model of working. The Hub has delivered high quality, consistent care to all treatment reviews, including care planning, treatment escalation plans/anticipatory care, as well as End of Life Care. It has also offered a rolling training programme for our Care Homes, and primarily, supports our older population to have place-based care, in the heart of our communities.

Pier Health
GP Partnership Opportunities:
Traditional General Practice has always been about partnership. To this effect, we are readily hoping to meet and talk to those who would like to explore the Pier Health Partnership model of work or learn about it. This would be an interesting and engaging opportunity for any student. We have over 20 partners within Pier Health Group to allow for diversity of thought, if this area is of interest to you.

Pier Health
Digital GP Opportunities:
Appreciating that today’s workforce and population are very digitally focused, Pier Health Group can offer Digital GP opportunities. We already have experience in this area, having recently employed our first full-time Digital GP. We have opportunities for both hybrid and fully digital GP positions in some of our Practices and would be keen to speak to anyone who is excited by this prospect.

Pier Health
GP with an Inequalities Passion:
As with most coastal communities, and as re-iterated by Professor Chris Witty, Weston-super-Mare has pockets of deprivation. With this comes all the difficulties associated within these communities, which links to challenges and real-time health inequalities. Supported by NHSE and the King’s Fund, we have dedicated funding to work in our key deprived communities to strive for social fairness for all. Additionally, we have a Lead GP for Inequalities to support any individuals with a passion in this area, who would benefit from working within our locality to help bridge the huge inequalities gap.
EXCITING NEWS FOR 2022

Pier Health Fellowship Opportunities

Effective from August 2022, Pier Health Group will launch a bespoke One Year Fellowship Programme developed exclusively for Newly Qualified GPs and those in the first five years of practice.

This is a fantastic opportunity aimed at aspiring GPs and will combine: mentorship; protected workload; access to training courses; protected dedicated study budget; and other perks.

Fellows will also be granted two session per week fully funded highly flexible CPD time for a range of stimulating projects within Pier Health Group and the PCN.

Streams on offer include:

- Teaching
- Digital Health
- Innovation & Tech
- Substance Abuse
- Green Health
- Academic Medicine
- Leadership

We have a bold vision. Our goal is to give you the very best start to your journey as a GP helping you build a platform for success while having a fulfilling experience.
OUR FAMILY OF PRACTICES

168 Medical Group
The Cedars Surgery
Graham Road Surgery

Horizon Health Centre
The Milton Surgery
Riverbank Medical Centre

Stafford Medical Group
Tudor Lodge Surgery
Winscombe & Banwell