

Table B. Reference classification matrix

	Diagnostics					Therapy			Follow-up		
	Vital	PLC	Simple	Imaging	Extensive	Rx	Rx at ED	Intervention	Tel./GP	Outpatient	Hospitalisation
<b>1. Immediate</b>	1	n/a		n/a				n/a		n/a	
<b>2. Very urgent</b>	0	1		n/a				n/a		n/a	
<b>3. Urgent</b>	0	0		n/a		0	0	1		n/a	
	0	0		n/a		0	1	0	n/a	0	1
	0	0	1	0	0			n/a	n/a	0	1
	0	0	0	1	0			n/a	n/a	0	1
	0	0	0	0	1			n/a	n/a	0	1
	0	0	0	1	0	1	0	0	n/a	1	0
	0	0	0	0	1	1	0	0	n/a	1	0
	0	0	0	1	0	0	1	0		n/a	
	0	0	0	0	1	0	1	0		n/a	
	0	0	0/1	1	1			n/a		n/a	
<b>4. Standard</b>	<b>All other combinations</b>										
<b>5. Non-urgent</b>	0	0	0	0	0	0/1	0	0	0	0	0
1= present / 0= absent			PLC = possible life-threatening condition								
n.a. = not applicable			Rx = medication on prescription								

**Category 1. Immediate :**

Vital parameters: abnormal

**Category 2. Very urgent :**

Possible life-threatening condition: present

**Category 3. Urgent :**

One of the following combinations:

- intervention at the emergency department, diagnostic work-up and follow-up not of application
- extended laboratory diagnostics AND X-ray/ultrasound imaging, intervention
- extended laboratory diagnostics or X-ray/ultrasound imaging AND oral medication or small surgical intervention at the emergency department. Extended laboratory diagnostics or X-ray/ultrasound imaging AND medication on prescription, AND outpatient/emergency department follow-up within 24 hours
- hospital admission AND some diagnostic work-up, Rx at emergency department, or intervention

**Category 4. Standard:**

All patients that were not classified as urgent or non-urgent.

**Category 5. Non-urgent:**

Diagnostic work-up: none

Therapy: none/medication on prescription

Follow-up: none