EDITOR, BMJ USA

Ronald M Davis, MD, MA

Director
Center for Health Promotion
and Disease Prevention
Henry Ford Health System
Detroit, Michigan

EDITOR, BMJ

Dr. Richard SmithChief Executive
BMJ Publishing Group
London, UK

ASSOCIATE EDITORS

John C Roberts, MD

Staff Physician General Internal Medicine Madrona Medical Group Bellingham, Washington

Rebekah Wang-Cheng, MD

Professor of Medicine Medical College of Wisconsin Milwaukee, Wisconsin

Jo Ann Rosenfeld, MD

Assistant Professor of Medicine Johns Hopkins University School of Medicine Baltimore, Maryland

Steven H Woolf, MD, MPH

Professor of Family Practice Virginia Commonwealth University Fairfax, Virginia

EDITORIAL BOARD

Margaret I Aguwa, DO, MPH

Chairperson
Dept. of Family & Community Medicine
College of Osteopathic Medicine
Michigan State University
East Lansing, Michigan

Regina M Benjamin, MD, MBA

Assistant Dean for Rural Health University of South Alabama College of Medicine Mobile, Alabama

Mark A Kelley, MD

Executive Vice President and Chief Medical Officer Henry Ford Health System Detroit, Michigan

Rosanne M Leipzig, MD, PhD

Associate Professor Dept. of Geriatrics & Adult Development Mount Sinai School of Medicine New York, New York

Edward H Wagner, MD, MPH

Director
W A MacColl Institute for
Healthcare Innovation
Group Health Cooperative of
Puget Sound
Seattle, Washington

David Atkins, MD, MPH

Center for Practice and Technology Assessment Agency for Healthcare Research and Quality Washington, DC

Klea D Bertakis, MD, MPH

Chairperson Dept. of Family & Community Medicine School of Medicine University of California, Davis Sacramento, California

Thomas E Kottke, MD, MSPH

Professor of Medicine (Cardiovascular Diseases) Mayo Clinic Rochester, Minnesota

David C Slawson, MD

B Lewis Barnett, Jr, Professor of Family Medicine University of Virginia Charlottesville, Virginia

BMJ USA (ISSN: 1531-5177) is published 10 times per year by the BMJ and Jobson Publishing, LLC, 100 Avenue of the Americas, New York, NY 10013-1678. Standard class postage paid at New York, NY, and additional mailing offices. POSTMASTER: Send address changes to Circulation Manager, BMJ USA, Jobson Publishing, LLC, 100 Avenue of the Americas, New York, NY 10013-1678. Subscription rates: \$150 per year in the US (\$75 per year for students).

Copyright © 2001 by *BMJ* and Jobson Publishing, LLC. Printed in the USA. All rights reserved. No part of this publication may be reproduced, stored in a retrieval system, or transmitted in any form, or by any means, electronic, mechanical, photocopying, recording, or otherwise, without prior permission, in writing, from the publishers. Circulation: 102,800 office-based physicians specializing in primary care or cardiology. *BMJ USA* is a registered trademark.

Editor's choice

Embracing change

In *Roughing It* (1872), Mark Twain wrote that "Change is the handmaiden Nature requires to do her miracles with." There's a lot about change in this issue of *BMJ USA*.

Once upon a time, physicians made house calls and treated most patients in their homes. Gradually, much of health care moved into hospitals. Now, with the high cost of hospital care, we are moving treatment from hospitals to outpatient venues and back into the home. In a study of 117 consecutive patients diagnosed with deep vein thrombosis at a hospital in Germany, Schwarz et al were able to provide home treatment to 80% (p 375). In an editorial, Eikelboom and Baker note that home treatment of DVT simplifies the initial management of the condition (because low-molecular-weight heparin can be given subcutaneously without laboratory monitoring), increases the efficiency of health care, and improves the quality of life for patients (p 364).

Systems of care need to be changed if we are to improve quality and access. Jane Smith reviews the teachings of the Boston-based Institute for Health Improvement, which recommends a radical redesign of health care (p 369). The old rule of appointment slots filled weeks ahead, for example, is replaced by the new rule that most slots are open at the start of each day.

We must change the culture of medicine to ensure safety in health care. In its report *To Err Is Human* (2000), the Institute of Medicine recommended that health care organizations adopt a culture of safety instead of a culture of blame. In this issue of *BMJ USA*, we publish an anonymous account of a serious medical error—and its cover-up—along with three commentaries (p 403). Singer writes that "we should learn to love mistakes because they carry in them the kernel of their own elimination" (p 404).

This issue features a debate about change in language. In an editorial, Barry Pless and I announce a new *BMJ* policy banning inappropriate use of the word "accident" in the journal (p 370). Safety officials and public health authorities abandoned the "A" word many years ago because an accident is often understood to be unpredictable, and thus unavoidable. A spirited debate about the new policy, from bmj.com, appears on pp 372-374.

As a more mundane example of change, I just replaced my car's license plate for the first time in 10 years. *BMJ USA* is on the move!

